

ATTENTION:

GENERAL MANAGER PARTS MANAGER
 CLAIMS PERSONNEL SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial



SERVICE BULLETIN

APPLICABILITY: 4-EAT Vehicles
SUBJECT: 4-EAT Remanufactured Transaxle Program

NUMBER: 16-63-99R
DATE: 08/05/00

Subaru of America, Inc. has now made available remanufactured automatic transmissions for most Subaru models starting from 1990MY vehicles. Please check applications and availability through normal parts channels prior to making vehicle repairs.

A remanufactured transmission must be used for all warrantable repairs requiring a transmission overhaul or replacement. Only the following repairs to the vehicle's **original** transmission may be performed:

- External electrical components.
- Transmission wiring harness.
- External oil leaks.
- Converter case and internal components.
- Transfer case, clutches, and solenoid assembly. Including the new VTD system.
- Torque converter as long as it is not an internal failure that has contaminated the fluid.

Note: If the repair estimate (parts and labor) exceeds 90% of the remanufactured transmission repair cost (parts and labor), then a remanufactured transmission should be used.

Remanufactured transmissions may not be used to repair new in-stock vehicles.

To ensure full core credit, dealers should follow all instructions listed on the Subaru Transmission Core Return Procedures and Checklist sheets included in the documentation package with the unit. Fill out the documentation completely and attach it to the core. Keep a copy of the Credit Request and Diagnosis Form marked "**DEALER FILE COPY**" with the vehicle records.

All transmissions replaced with a **remanufactured** transmission (warranty or non-warranty) are returned to SUBARU OF AMERICA, Inc. at the Grove City, OH address outlined in the document package. All other transmissions replaced under warranty must be shipped to the location indicated on the **parts return notice**. Transmissions incorrectly shipped will result in the dealer **not receiving the core credit** or a debit of the claim for a part not returned as requested. The dealer will be responsible to trace and return the unit to the correct location at their own expense.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Never attempt to repair a remanufactured transmission. These units are warranted by the remanufacturer for 2 years or 24,000 miles. **If you attempt to repair the unit, it will void the warranty. This will result in the remanufacturer rejecting your claim.** This rejected claim may result in a full or partial debit of your warranty claim. Remanufactured units can be identified easily because they are painted gray and have one or both of the tags shown below attached to the unit.

